

ABOUT UNICORN IT

Cyber security and IT support with a friendly face.

Unicorn IT Group is an Australian managed service provider protecting organisations with proactive support, security and strategy. Our Council IT Division brings that same team to local government — people who understand rate notices, records obligations, elected members and the reality of a works depot at the end of a long road.

WHY COUNCILS CHOOSE US

Value for money

One per-user price covers support, licensing, security and backup. No surprise invoices.

Ease of use

One number, one email, real humans. Staff get help in plain English.

Procurement friendly

Clear scope, transparent pricing and documentation ready for your panel or tender.

Security you can prove

Essential Eight mapping, 24/7 detection and reports your auditors accept.

“One number, one email, one team.”

Call us on 1300 904 365, email hello@uitg.com.au or visit councils.unicornitgroup.com — a real human will help whether it's a locked account at the front counter or a cyber incident at 2am.

Book your free council IT review

1300 904 365

hello@uitg.com.au
councils.unicornitgroup.com



Unicorn IT
COUNCIL IT DIVISION

COUNCIL IT DIVISION

Secure. Simple. Accountable.

Managed IT, cyber security and governance built for Australian councils
— from the chambers to the depot.

1300 904 365 · hello@uitg.com.au

WHAT WE DO

Everything a council needs from IT

Managed IT & help desk

Unlimited support and fast local help for every user and device.

Cyber security & SOC

Essential Eight protection with 24/7 detection and investigation.

Threat response & compliance

Incident recovery plus Essential Eight, ISO 27001, SMB 1001 and NIST guidance.

Networks, fibre & internet

Firewalls, Wi-Fi, private networks, NBN and business fibre across every site.

Cloud, M365 & backup

Licensing, identity and immutable recovery for Microsoft 365, servers and files.

Servers & storage

Proactive support, secure storage, restore testing and disaster recovery.

Mac, devices & procurement

Jamf, Intune, hardware sourcing, imaging, asset registers and disposal.

VoIP & collaboration

Council telephony, Teams calling and collaboration for office and mobile teams.

Managed print

Fleet audits, follow-me printing, maintenance, toner and usage reporting.

CCTV & access control

IP cameras, mobile monitoring and secure door access for council facilities.

Cabling, fit-outs & public Wi-Fi

Structured cabling and safe connectivity for civic and community spaces.

Consulting, hosting & training

Roadmaps, virtual CIO, web hosting, password management and security awareness.

GOVERNANCE FIRST

Built for accountability

Audit-ready reporting

Monthly reports your Audit & Risk Committee can actually read.

Records & privacy

Retention-aware backup that supports your records obligations.

Essential Eight

Mapped maturity, tracked progress and a plan to lift every control.

Access governance

MFA everywhere, joiners/movers/leavers handled, access reviewed.

GETTING STARTED IS EASY

1. Free IT review

A 45-minute chat and a written summary of your posture and spend.

3. Smooth onboarding

We transition your sites, devices and accounts with zero drama.

2. Clear proposal

Fixed per-user pricing and scope documented for procurement.

4. Ongoing reporting

Quarterly strategy reviews and monthly governance reports.

VALUE FOR MONEY

One plan. Everything included.

COUNCIL PLAN – GOLD

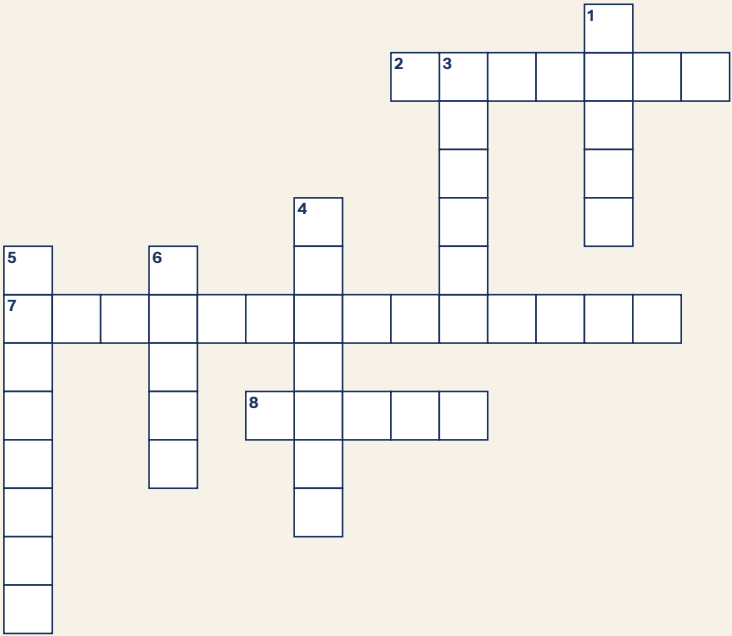
\$229 per user / month ex GST

No lock-in surprises. One predictable line in your budget.

- Unlimited remote support
 - M365 Business Premium licence
 - O365 backup & recovery
 - MFA & identity management
 - SentinelOne Complete EDR
 - Guardz 24/7/365 MDR
- Intune endpoint configuration
 - Proactive monitoring & patching
 - Web hosting (10GB) & DNS
 - Email signature manager
 - IT governance & roadmap
 - Strategic quarterly reviews

PUZZLE BREAK

The Council IT crossword



Across

- 2 Council branch with public PCs (7)
- 7 ACSC's baseline mitigation strategies (14)
- 8 Council's leading elected member (5)

Down

- 1 Getting more for every ratepayer dollar (5)
- 3 Microsoft tool for managing devices (6)
- 4 Protecting personal information (7)
- 5 Where a real human answers (8)
- 6 Council works yard needing good Wi-Fi (5)